

RPA and AI-Powered Declaration Processes

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INTELLIGENT
AUTOMATION



DATA
ACCURACY



PROCESS
EFFICIENCY



COMPLIANCE
ASSURANCE



REAL-TIME
VISIBILITY

A NEW WORKING MODEL FOR DIGITAL TRANSFORMATION

Digitalisation is no longer merely a technological transformation; it represents a strategic approach that makes business processes faster, more efficient, traceable, and sustainable. In line with this approach, we continuously improve our operational processes and support repetitive and labour-intensive tasks with automation and artificial intelligence technologies.

One of the key areas of this transformation is declaration processes. Due to high transaction volumes, time sensitivity, and the need for accuracy, speed and error management are of critical importance. Through RPA and AI-powered solutions, we are transforming our operations into a more controlled, efficient, and sustainable structure.

From Routine Tasks to Strategic Value

RPA technologies automatically perform repetitive and rule-based manual tasks in line with predefined rules. In this way, they significantly reduce operational workload, minimise error risk, and enable our teams to focus on value-creating activities such as analysis, control, and decision-making.

Smarter and More Proactive Operations with Artificial Intelligence

Artificial intelligence enhances our processes by supporting data analysis, strengthening controls and early detection of errors and exceptions. This ensures more accurate, faster, and more transparent operations while providing strong decision support mechanisms.



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AI MODULES

RPA + AI: standardisation, speed and data-driven decision support

BENEFITS OF RPA AND AI INITIATIVES

1



Operational Speed

Processing times are reduced by assigning repetitive tasks to robotic systems.

2



Reduced Error Rates

Errors that may arise from manual data entry and repetitive tasks are minimised.

3



24/7 Operation

RPA robots can operate in accordance with predefined rules without requiring human intervention.

4



Efficient Use of Human Resources

As routine tasks are reduced, employees can devote more time to activities requiring expertise and decision-making.

5



Traceability

Transactions are recorded, enabling processes to be tracked retrospectively.

6



Centralised Control

The results of automation activities across different operations can be monitored centrally.

7



Process Continuity

Standardised automation processes reduce dependency on individual employees.

SPEED, ACCURACY AND TRACEABILITY

One of the key benefits provided by digital solutions in declaration processes is enhanced visibility and traceability. The systematic monitoring of process steps makes it possible to evaluate process performance and identify areas for improvement more quickly. In this way, digitalisation not only accelerates operations but also strengthens a culture of continuous improvement.

PROCESS VOLUME



PROCESS PERFORMANCE



AUTOMATION IMPACT



TOP PROCESSES



A PEOPLE-CENTRED APPROACH EMPOWERED BY TECHNOLOGY

At the heart of our digital transformation approach is not the replacement of people by technology, but the enhancement of human capabilities through technology. We consider RPA and artificial intelligence solutions to be strategic tools that reduce the operational workload of our teams and enable them to focus their expertise on areas that generate greater added value.

In the coming period, we will continue to develop our processes with a focus on technology, data, and people, while integrating the new opportunities offered by automation and artificial intelligence into our ways of working.

OUR FUTURE APPROACH TO DIGITAL TRANSFORMATION

Based on our strategic priorities, we will continue to advance our digital transformation journey with the following focus areas:

- Expand automation applications across suitable processes
- Develop AI-powered analysis and decision-support capabilities
- Strengthen control and monitoring mechanisms
- Enhance the effectiveness of reporting processes
- Develop digital solutions that support employee productivity
- Improve interoperability between systems and data integrity
- Continuously improve digital processes

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AI MODULES

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AUTOMATION • DATA • AI

A future-ready model that strengthens human expertise through technology